

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY 2008/2008 Q2

Domains

	Score	%	Dec-08	Nov-08	Oct-08
Registrations	▼	-10.61	24645	27569	30196
Transactions	▼	-9.08	51799	56971	61053
Renewals	▼	-6.98	22635	24334	25405
Registrant Transfer	▲	5.29	418	397	1021
Drop-off	▼	25.39	13907	11091	12544
Total Domains					
.au	▲	0.89	1286439	1275088	1259381
com.au	▲	0.85	1110959	1101593	1088405
net.au	▲	0.96	125535	124336	122357
org.au	▲	1.93	37018	36318	35872
asn.au	▲	1.39	3582	3533	3492
id.au	▲	0.40	9345	9308	9255
Others	▼	-15.13	7644	9007	8962

Registrars

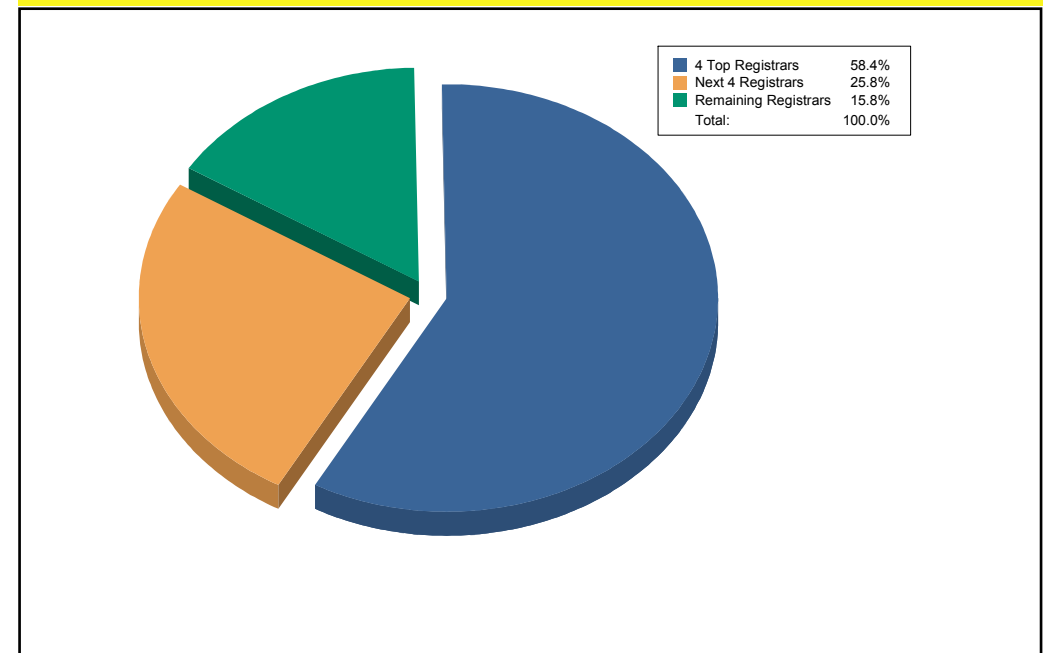
	Score	%	Dec-08	Nov-08	Oct-08
Accredited	●	0.00	29	29	28
Provisional	●	0.00	3	3	5

Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.98%					
Processing Time: Check	▲	99.99%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	0.00					0.00
Extended Planned Outage Time	▲	0.00		0.00			
Planned Notification	▲	0.00		0.00			

*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

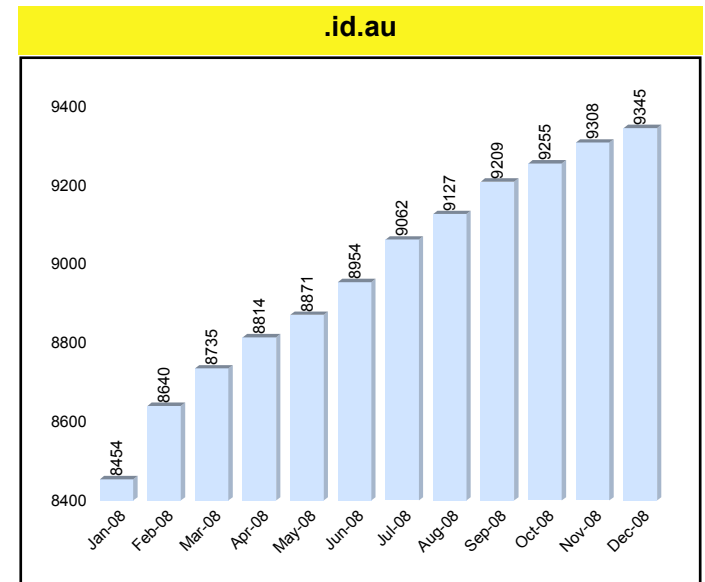
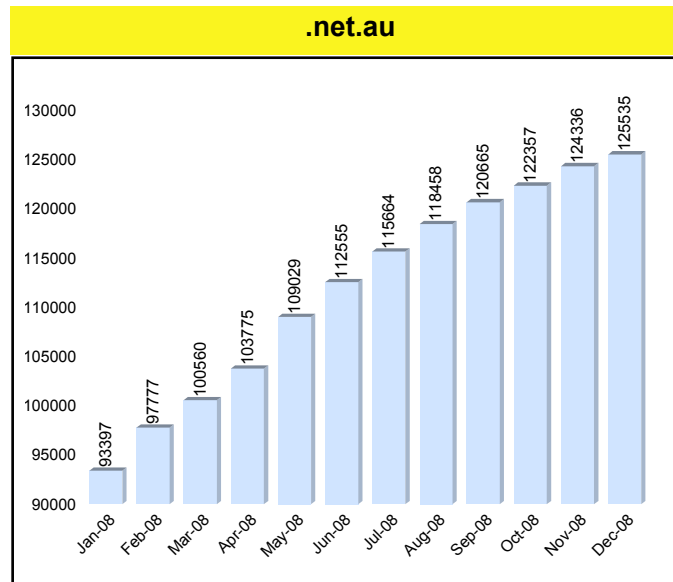
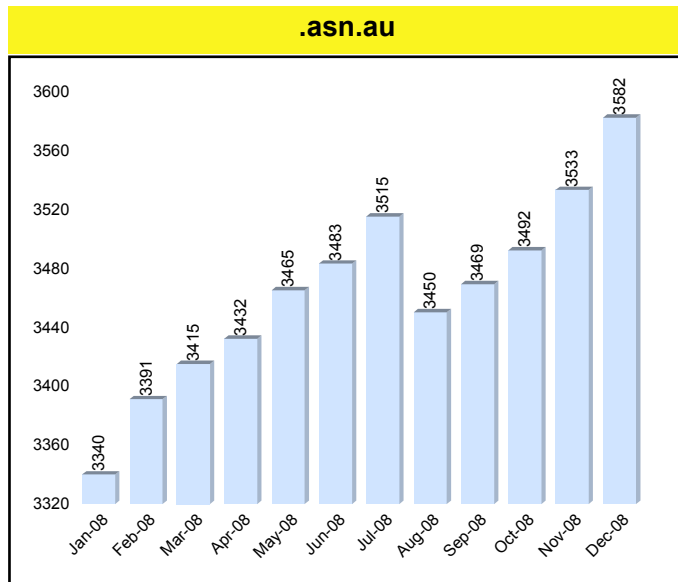
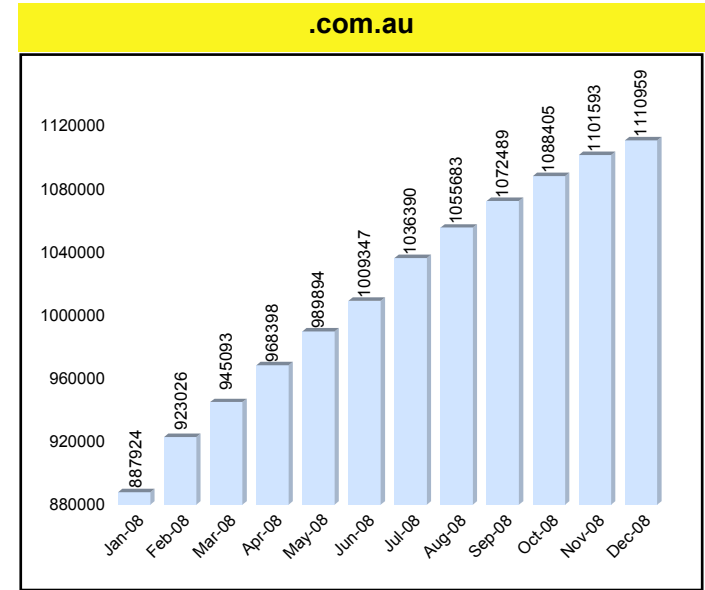
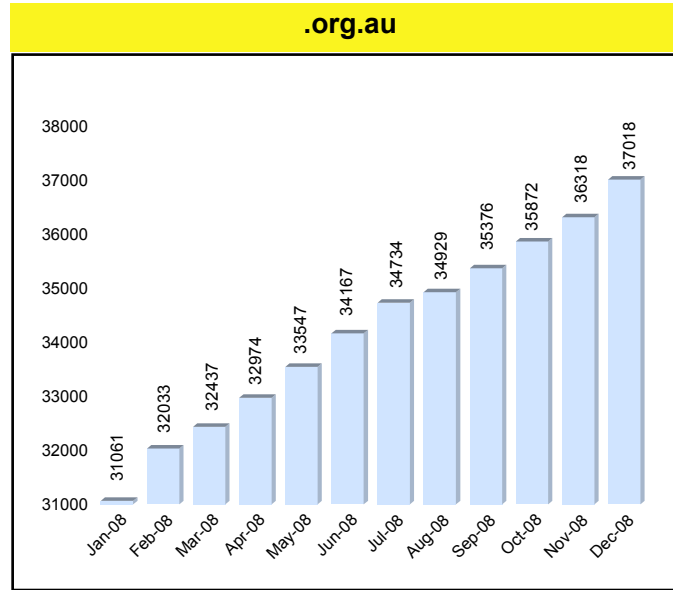
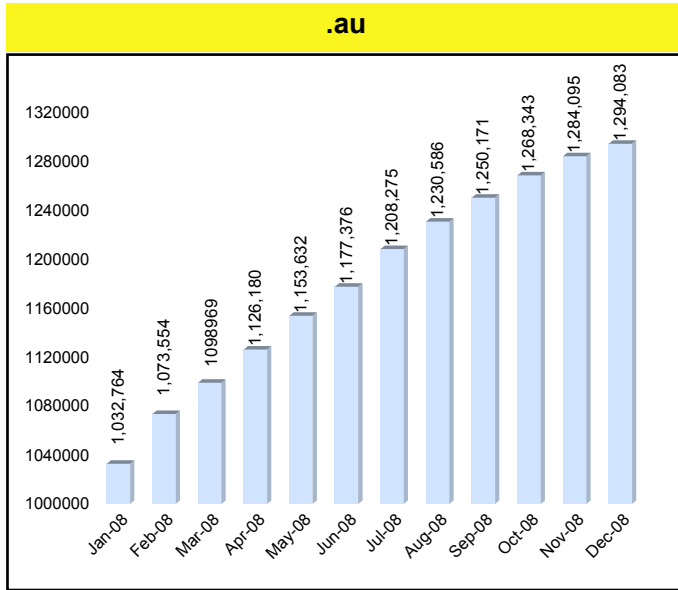
Market Share in .au



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Total Domains Scorecard

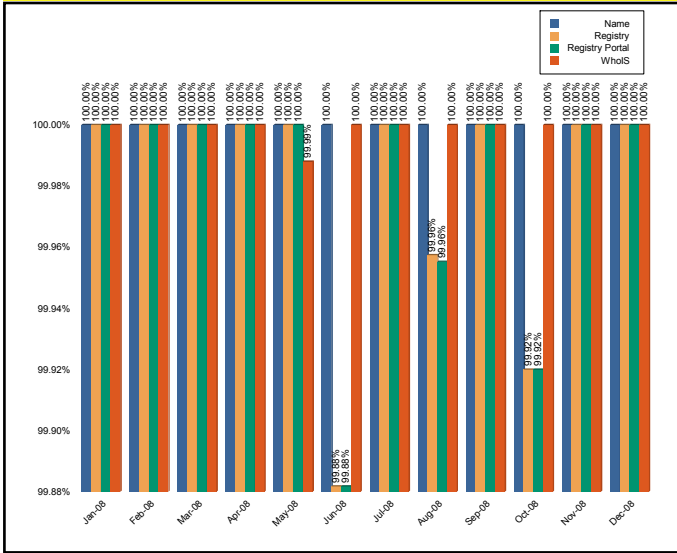
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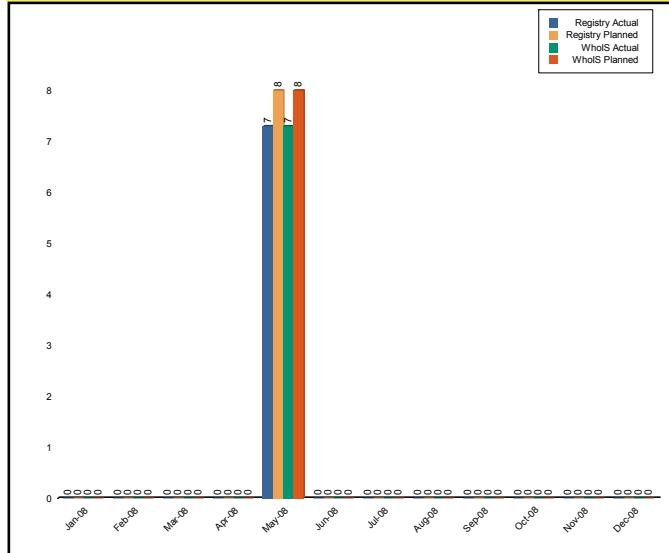
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Detailed Technical Summary

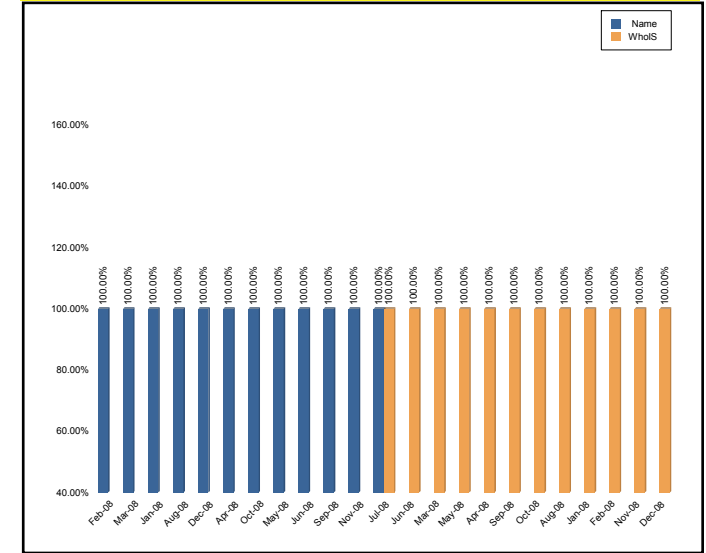
Service Availability



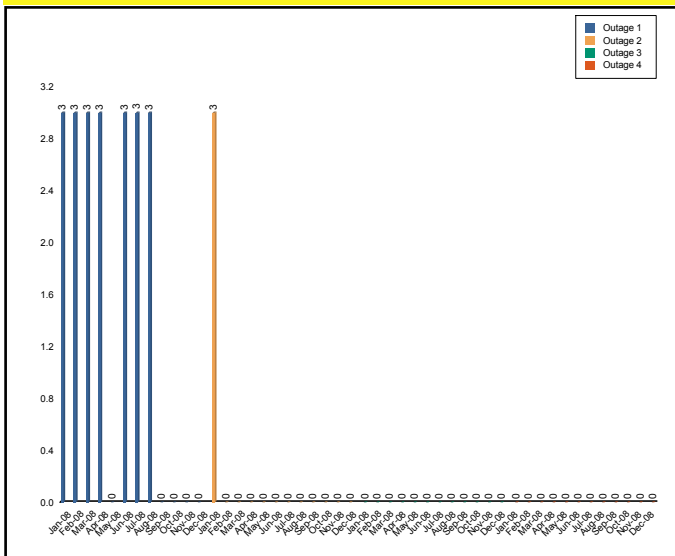
Extended Planned Outage



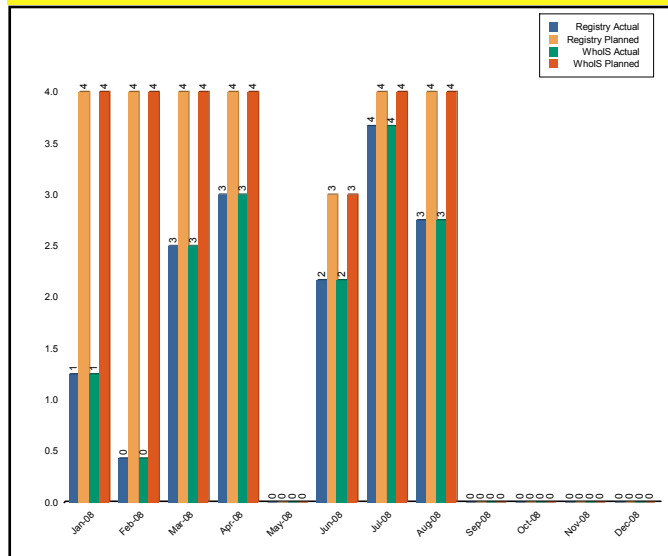
Update Frequency



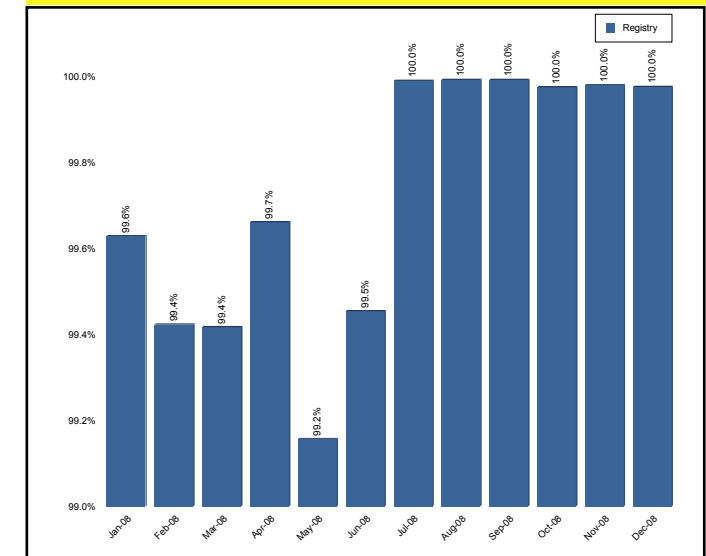
Notification



Planned Outage



Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.
Registrant Transfer	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Registry Portal	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

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