

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY2005/2006 Q1

Domains

| | Score | % | Sep-05 | Aug-05 | Jul-05 |
|----------------------|-------|-------|---------------|--------|--------|
| Registrations | ▼ | -1.89 | 18171 | 18521 | 16046 |
| Transactions | ▼ | -3.30 | 35181 | 36381 | 32468 |
| Renewals | ▼ | -8.49 | 13240 | 14469 | 12866 |
| Drop-off | ▼ | 28.09 | 7109 | 5550 | 5616 |
| Total Domains | | | | | |
| .au | ▲ | 1.92 | 585756 | 574694 | 561721 |
| .com.au | ▲ | 2.17 | 508368 | 497561 | 486467 |
| .net.au | ▼ | -0.50 | 48679 | 48926 | 47700 |
| .org.au | ▲ | 1.92 | 19741 | 19370 | 18871 |
| .asn.au | ▲ | 0.66 | 2877 | 2858 | 2818 |
| .id.au | ▲ | 1.87 | 6091 | 5979 | 5865 |

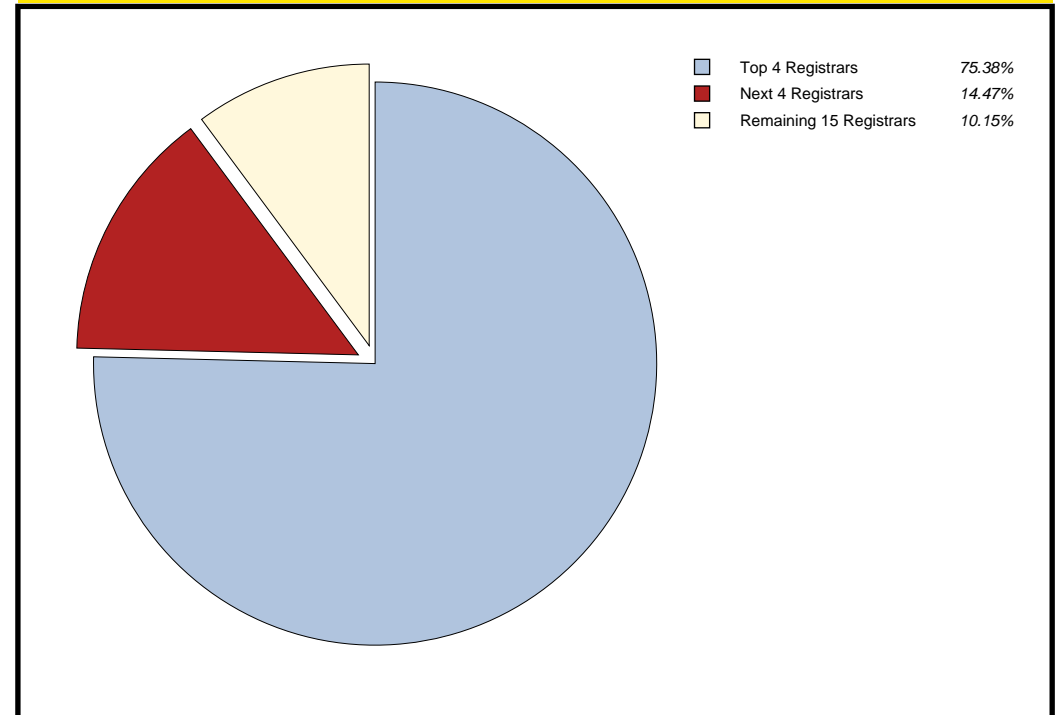
Technical

| Performance Level | Score | SLA | Registry | Name | WhoIS |
|-----------------------------|-------|-------|----------|---------|---------|
| Service Availability | ▲ | 99.5% | 100.00% | 100.00% | 100.00% |
| Processing Time | ▲ | 95% | 99.99% | | |
| Update Frequency | ▲ | 95% | | 100.00% | |
| Planned Outage Time | ▲ | 8 | 0.0 | | 0.0 |
| Extended Planned Outages | ▲ | 18 | 0 | | 0 |
| Planned Outage Notification | ▲ | 3 | 0 | | 0 |

Registrars

| | Score | % | Sep-05 | Aug-05 | Jul-05 |
|--------------------|-------|-------|-----------|--------|--------|
| Accredited | ◆ | 0.00 | 23 | 23 | 23 |
| Provisional | ▲ | 33.33 | 4 | 3 | 3 |

Market Share in .au

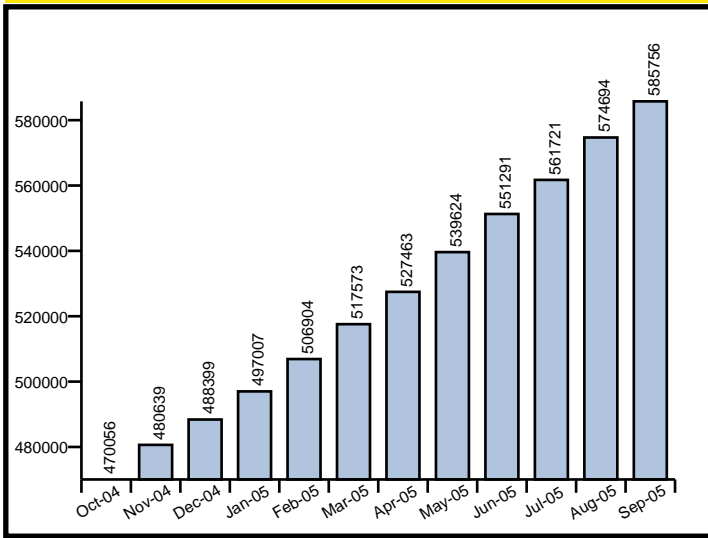


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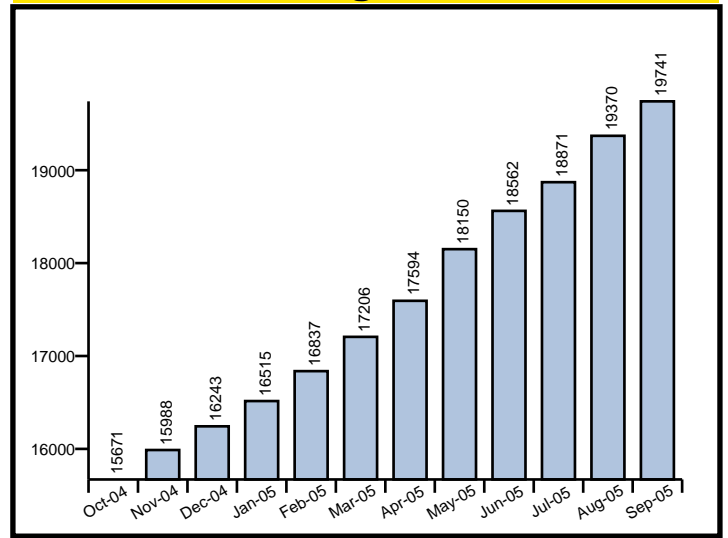
Total Domains Scorecard

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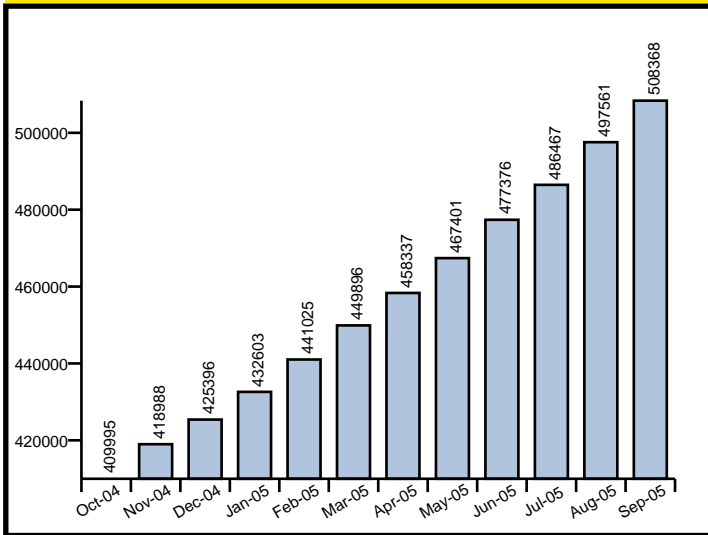
.au



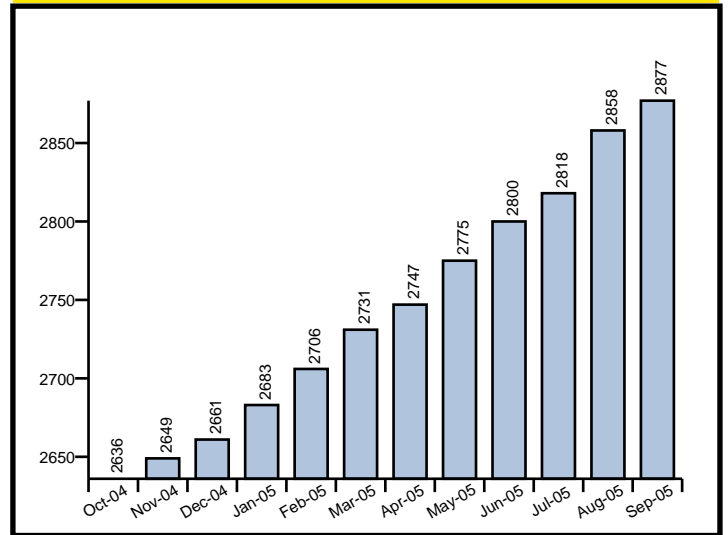
.org.au



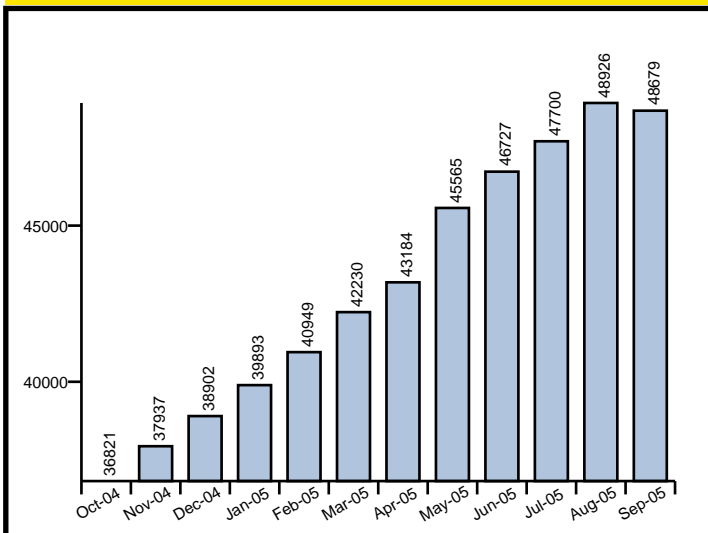
.com.au



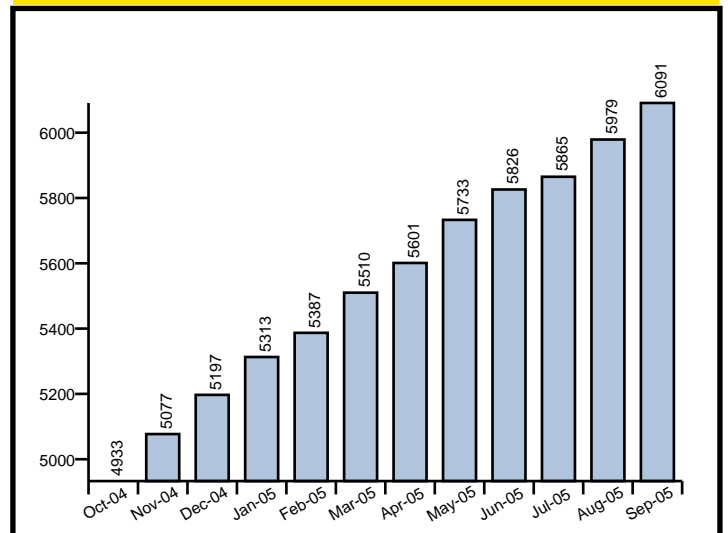
.asn.au



.net.au



.id.au

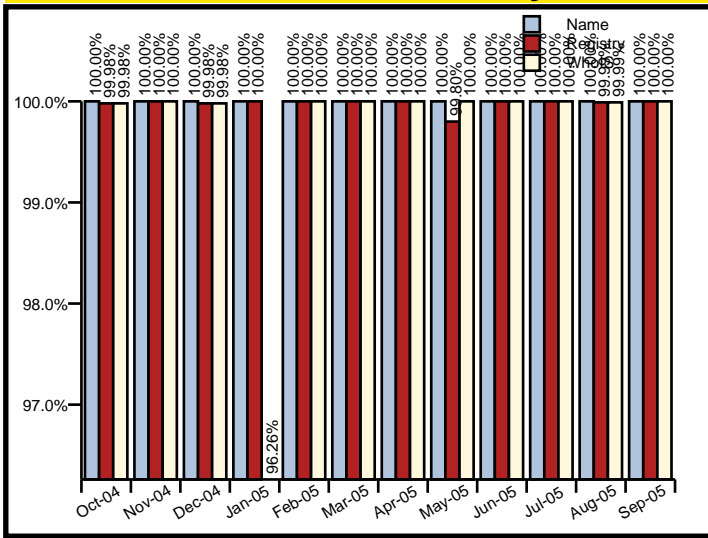


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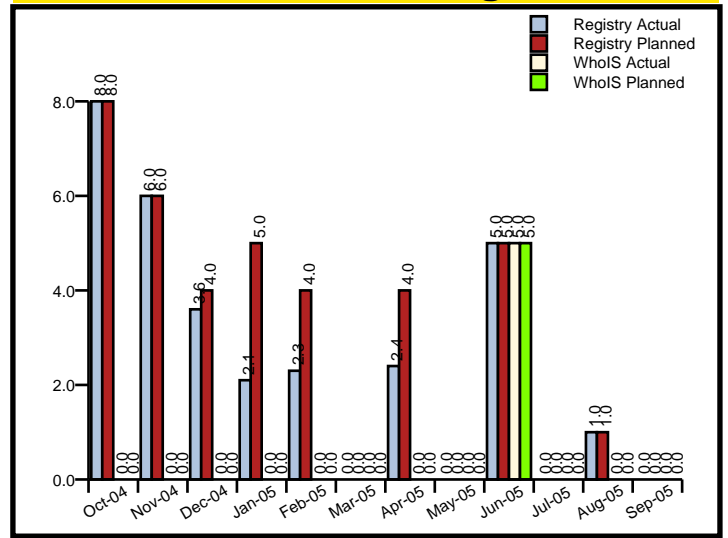
Detailed Technical Summary

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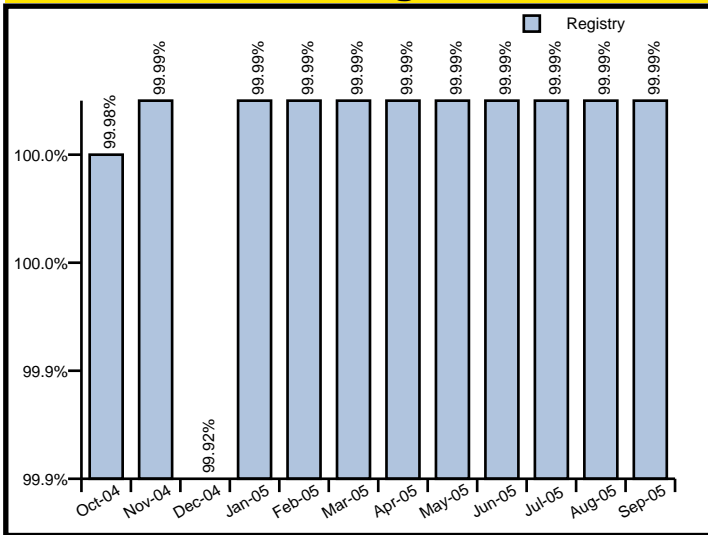
Service Availability



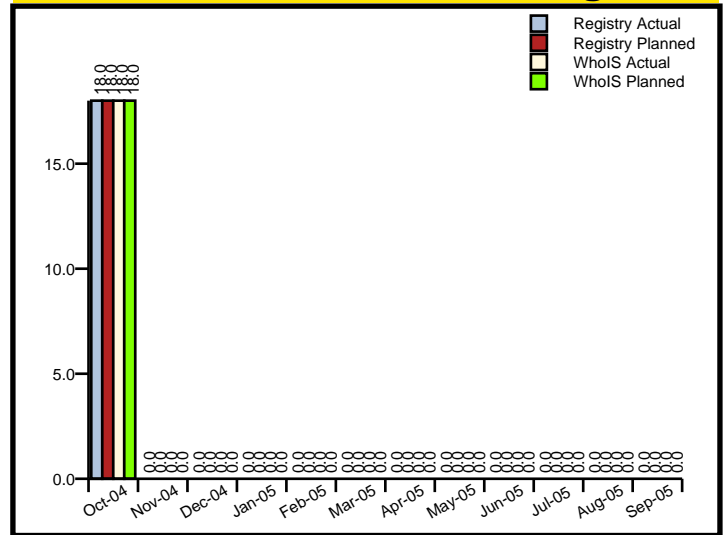
Planned Outage



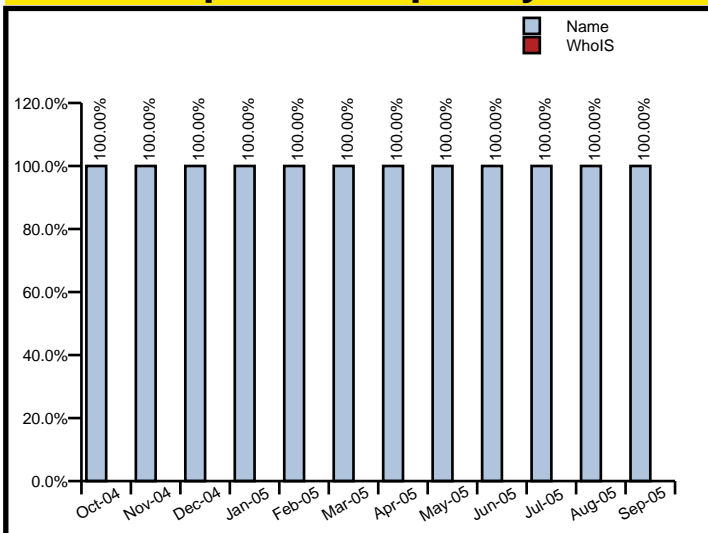
Processing Time



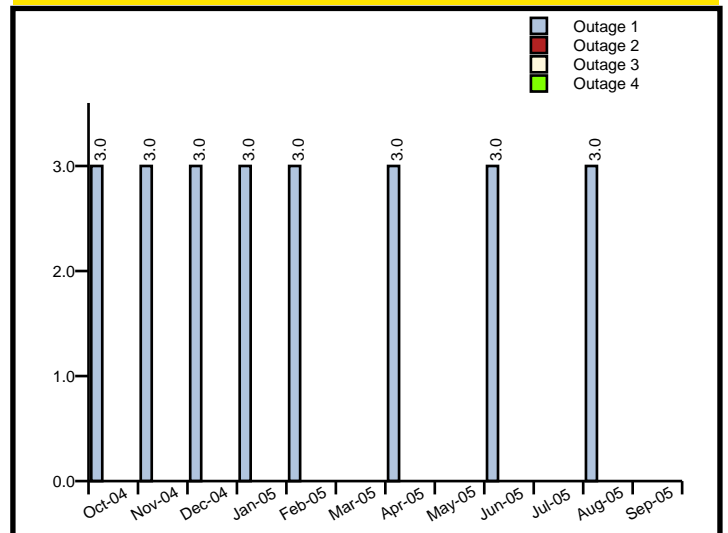
Extended Planned Outage



Update Frequency



Notification



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Definitions

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| Terms | Definitions |
|----------------------|--|
| Cancel | Deletion of a domain within 3 days of creation. The charge for the Create is refunded. |
| Create | New domain created by a Registrar and has been charged for. |
| Delete | A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation. |
| Drop-off | The total of domains that expired without renewal, or were deleted. |
| Expiry | Purged from the Registry 14-21 days after expiry date. |
| Purge | The removal of domains from the registry database after expiry. |
| Registration | Domains Created less Cancelled Creates. |
| Renewal | Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date. |
| Transactions | The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements. |
| Transfers In | When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date. |
| Transfers Out | When a Registrar loses ownership of a domain to another Registrar. |

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