

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY2003/2004 Q1

Domains

	Score	%	Sep-03	Aug-03	Jul-03
Registrations	▲	24.22	15054	12119	11579
Transactions	▲	12.39	25076	22311	23270
Renewals	▲	2.49	7860	7669	7906
Drop-off	▲	-10.72	3408	3817	3704
Total Domains					
.au	▲	3.21	375417	363754	355450
.com.au	▲	1.93	326101	319941	314789
.net.au	▲	4.91	24904	23739	21091
.org.au	▲	2.97	14455	14038	13666
.asn.au	▲	1.01	3290	3257	3227
.id.au	▲	139.91	6667	2779	2677

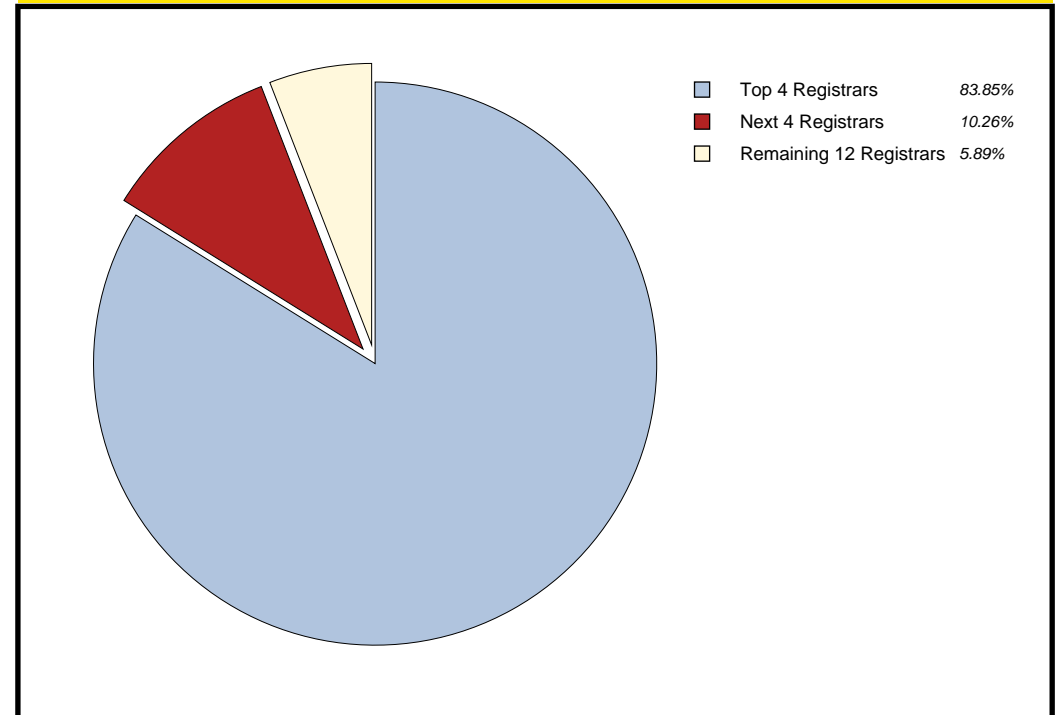
Registrars

	Score	%	Sep-03	Aug-03	Jul-03
Accredited	◆	0.00	20	20	20
Provisional	◆	0.00	2	2	2

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	97.94%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	2.0		2.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

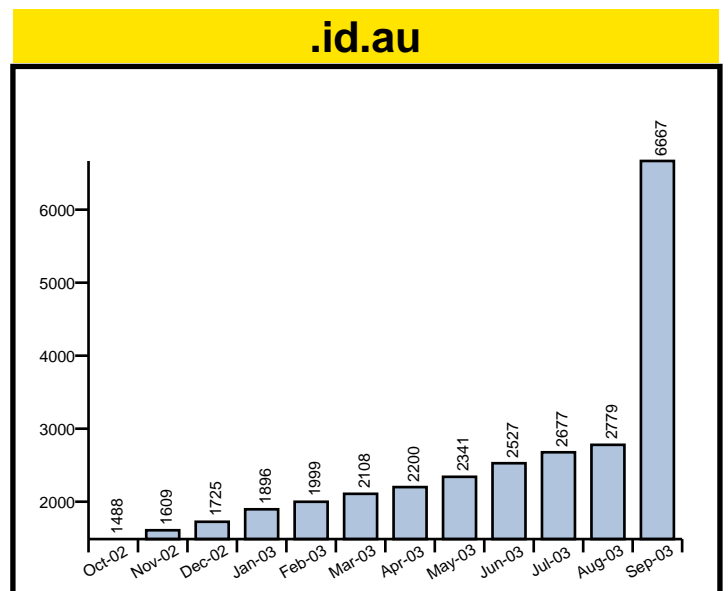
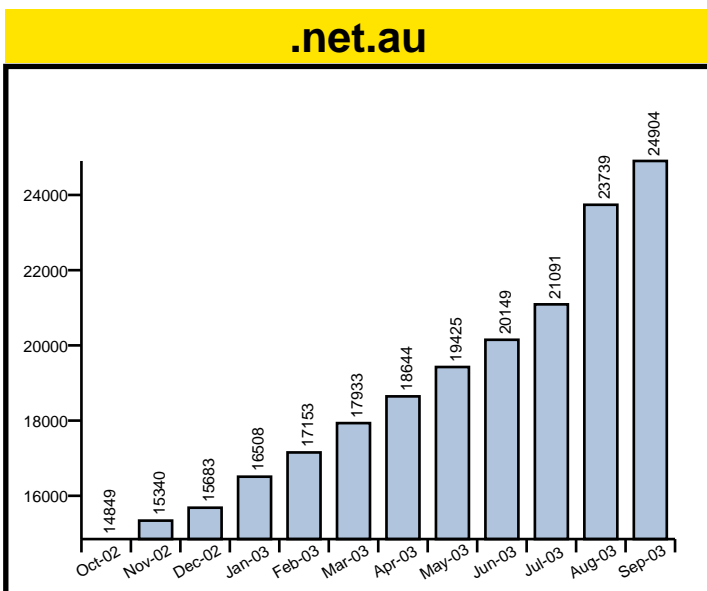
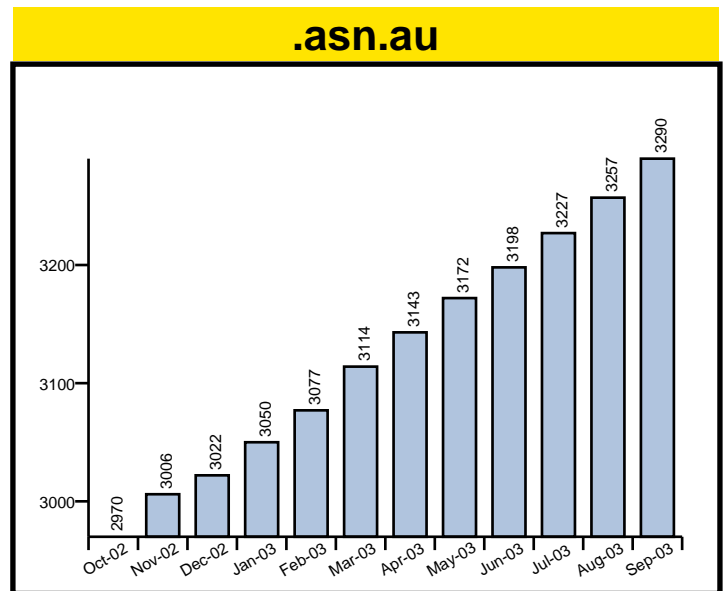
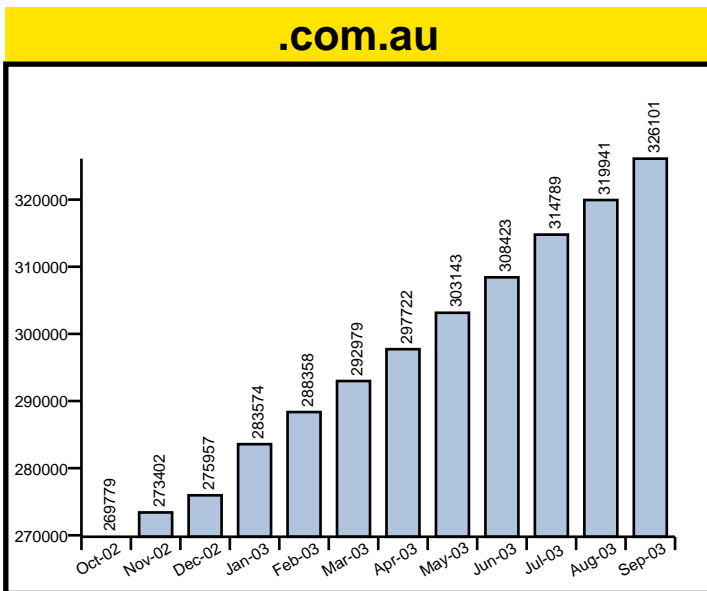
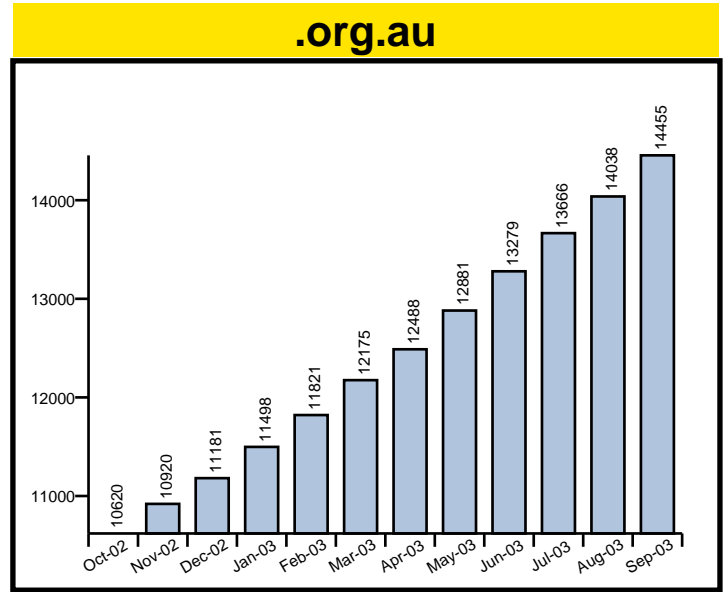
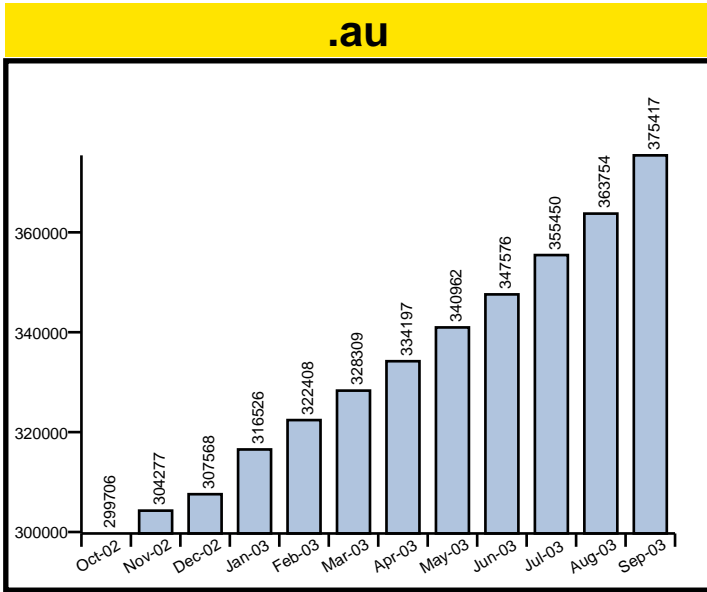
Market Share in .au



AusRegistry Quarterly Report to auDA

Total Domains Scorecard

FY2003/2004 Q1

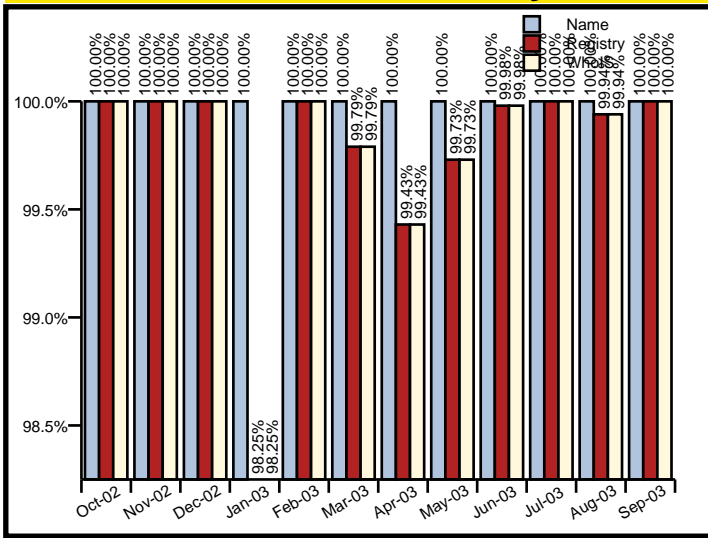


AusRegistry Quarterly Report to auDA

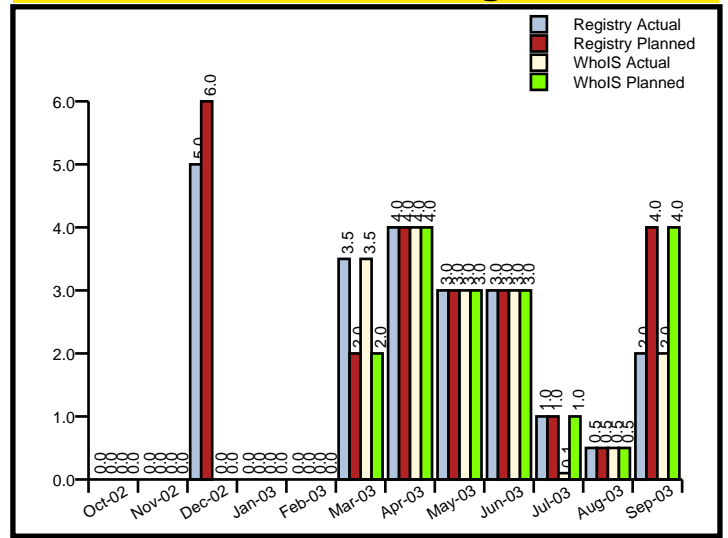
Detailed Technical Summary

FY2003/2004 Q1

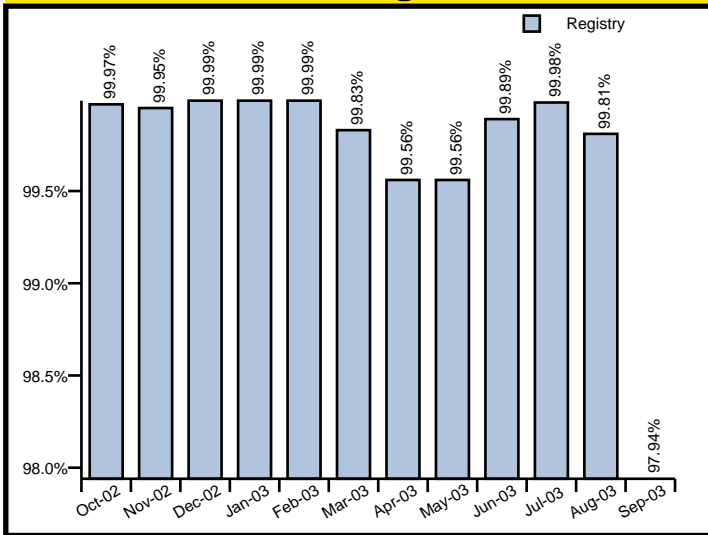
Service Availability



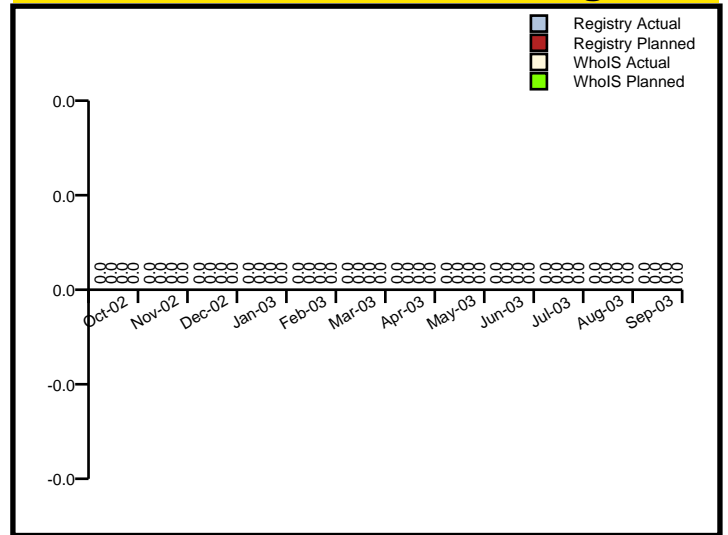
Planned Outage



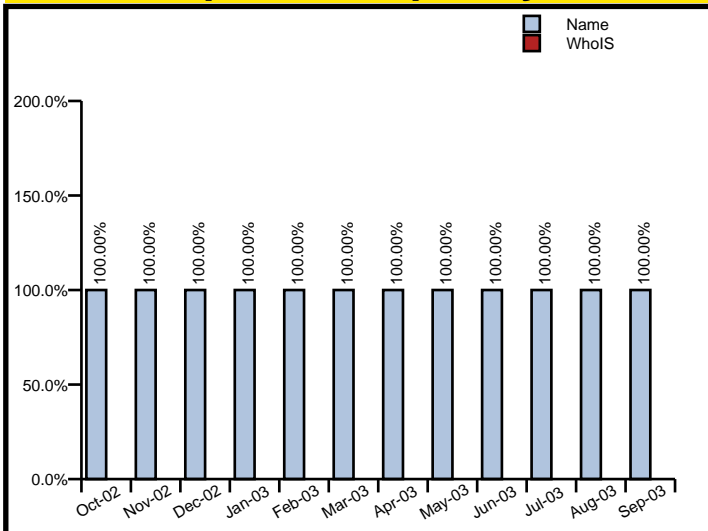
Processing Time



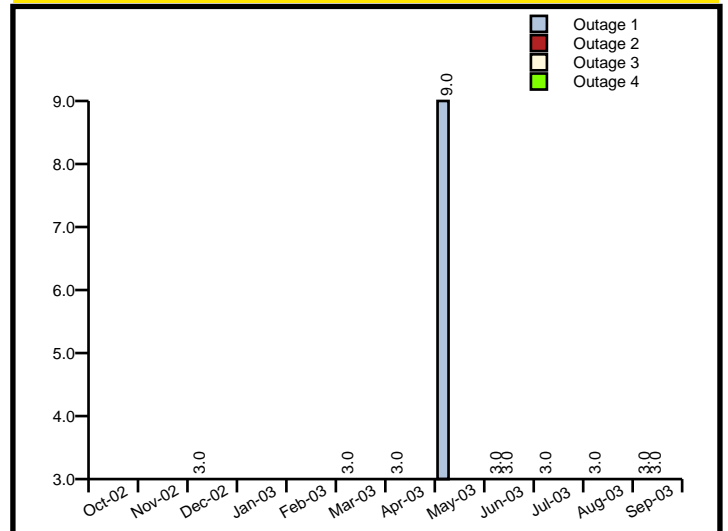
Extended Planned Outage



Update Frequency



Notification



AusRegistry Quarterly Report to auDA

Definitions

FY2003/2004 Q1

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

AusRegistry Quarterly Report to auDA

Disclaimer

FY2003/2004 Q1

Use of Scorecard Information and Data

Internal Publication. The reproduction of information and data contained in this material for use in your company's internal communications does not require permission from AusRegistry.

External Publication. Any information that is to be used in advertising, press releases, or promotional materials requires prior written approval from the appropriate AusRegistry Director. A draft of the proposed document should accompany any such request. AusRegistry reserves the right to deny approval of external usage for any reason.

Disclaimer. Please note that, in accordance with our Company's policy, we are obliged to advise that neither the Company nor any member nor employee undertakes responsibility in any way whatsoever to any person or organisation in respect of information set out in this report, including any errors or omissions therein, arising through negligence or otherwise however caused.

© Copyright 2003 AusRegistry Pty Ltd. Reproduction is forbidden unless authorised.