

## **Intaserve Groups Comments on Draft Recommendations, September 2012**

To the Industry Advisory Panel,

Our response to the Panel's recommendations relates to the following;

Issue 1:

The method of 2LD registry operator/ appointment post-2014.

Intaserve is an .au accredited Registrar and we have operated in the namespace for nearly ten years.

Intaserve is in support of this recommendation and requests that AusRegistry's contractual arrangements are extended for an additional four year term. We are satisfied with the performance and service of AusRegistry and do not wish to be faced with change for change's sake. Change comes at a cost and should be considered when deliberating on such a matter.

Issue 4:

Intaserve is in favour that auDA develop a standardised agreement template for registrars to use as a basis for their reseller contracts and also implement a system for adding a resellers to the registry database.

Issue 5:

Intaserve Group is in favour of registrar transfer in the case of mergers and acquisitions, as long as the process includes appropriate registrant protections.

Thank you for your time and consideration.

Intaserve Group Pty Ltd